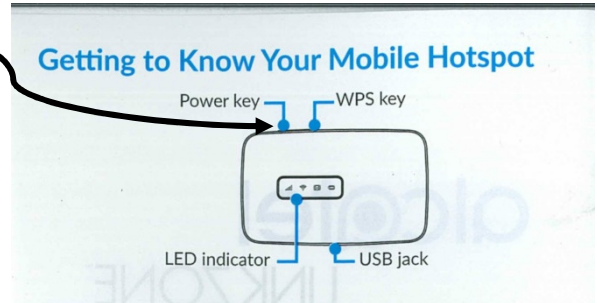




T-Mobile Hot Spot Help Sheet

1. **Turn on** the hotspot using the **LEFT-HAND SIDE** of the power button on the top of the device. (Pressing on both sides of the power button will cause your device stop working.)

Please note, you may need to plug the device in. Plug the USB cord into the power brick. Then, plug the usb cord other end into the hotspot and the brick into a wall outlet.



2. Find the **wifi controls** on your device.
 - a. For an Android device, swipe down from the top-tap the gear-tap Wi-Fi.
 - b. For an Apple device, tap the Settings App-tap Wi-Fi.
 - c. For a Windows laptop, find the wi-fi icon in the right-hand bottom black menu of your desktop. You may need to click the up arrow for "Show hidden items" for it to display.
 - d. For a Mac, Click on the Apple icon-System Preferences-Network-Wi-fi.
3. Look at the list of Wi-fi networks. Tap or click on the network name on the Hotspot itself. It will be **UDPL Hotspot [number]**.
4. Your device will ask for a password. Type or tap in the password on the Hotspot itself listed under **Pass**. Passwords are all lower case.
5. You may use your devices within about **30 feet** of the hotspot. Concrete or metal can block the signal.
6. The hotspot needs to be recharged with the battery indicator is flashing red.

For more information about, the display see the chart to the right.

Indicators

When the hotspot is powered on, the following icons will illuminate. For a description of the icons, please refer to the table below:



- Network Indicator (Red or Blue LED)
- Wi-Fi Indicator (Blue LED)
- SMS Indicator (Blue LED)
- Battery Indicator (Red or Blue LED)

	LED	Description
Network Indicator	Solid Blue	Registered and connected to network.
	Flashing Blue	Network disconnected.
	Solid Red	No network, no SIM card or SIM card error, limited or no service.
Wi-Fi	Solid Blue	Wi-Fi is active.
SMS	Solid Blue	New message
	Flashing Blue	Message inbox is full.
Battery	Flashing Blue	The battery is charging and is plugged into a power source.
	Solid Blue	The battery is fully charged and is plugged into a power source.
	Flashing Red	The battery level is less than 10%.